# WebCAP application user guide

WebCAP is Summit's payroll reporting and payment program.

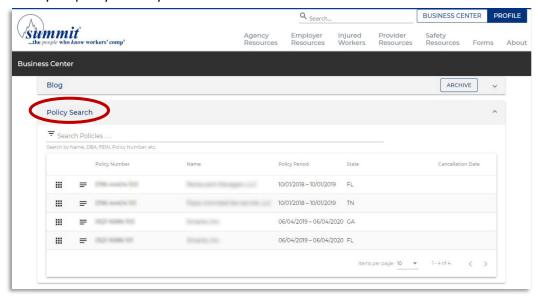
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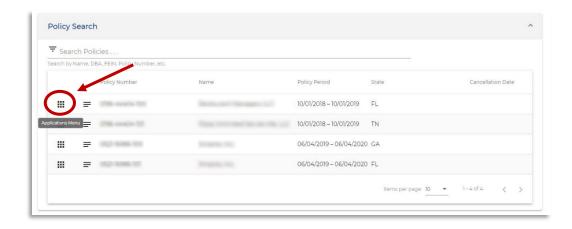
# (Desktop) Open WebCAP

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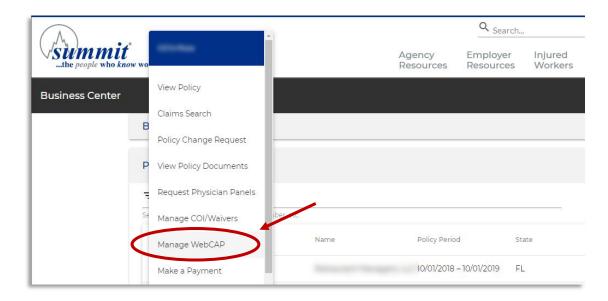
- 1. Log in to the Online Business Center.
- 2. Locate your policy in Policy Search.



3. Click the applications menu icon (also known as the waffle icon) to the left of the policy you wish to submit a report on.



4. Select Manage WebCAP from the dropdown menu.

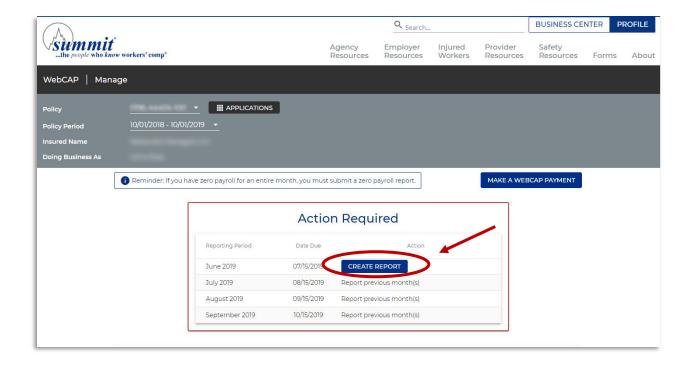


This will open the WebCAP application. From here, you can <u>create a WebCAP report</u>.

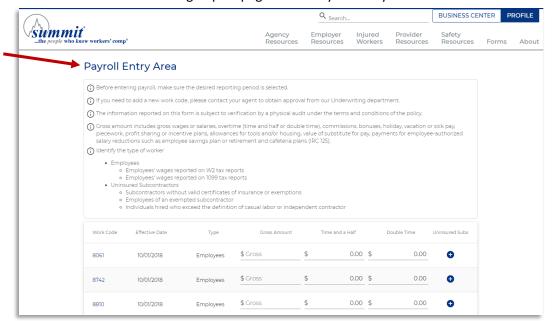
# (Desktop) Creating a WebCAP report

### Return to top

1. Click **CREATE REPORT.** (Please note that the WebCAP application preselects the reporting period based on your policy information and the reporting month due. You will be unable to report future months without first reporting the most recent month due.)



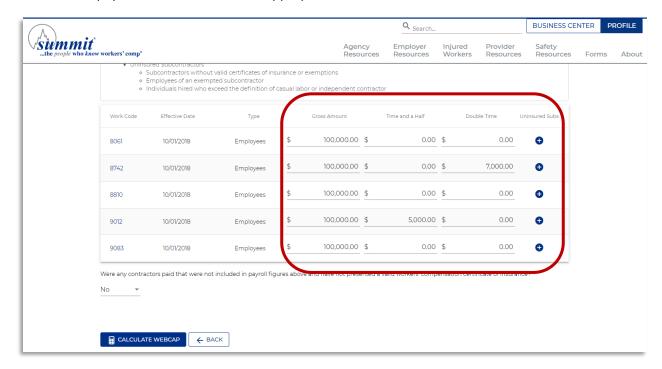
2. Scroll down the Create Existing Report page to the Payroll Entry Area section.



(Please note that you may have to submit two reports for one month when your policy renews, depending on your renewal date.)

3. Confirm that you are reporting payroll for the desired pay period.

4. Enter payroll information into the appropriate fields.

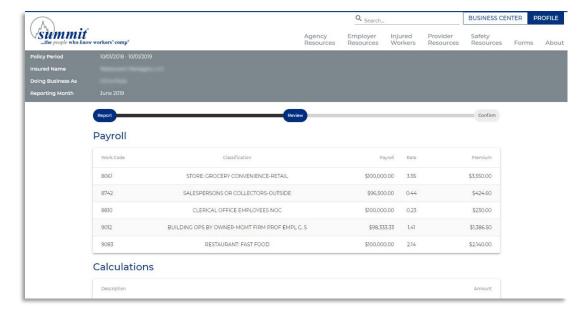


(For a further breakdown on the payroll fields and how to complete them, click here.)

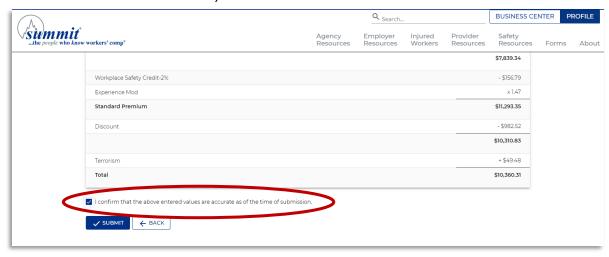
- 5. Review and confirm that the information you entered is complete and correct.
- 6. Click **CALCULATE WEBCAP** at the bottom left hand corner of page.



Once you click CALCULATE WEBCAP, you will be taken to the Review page.

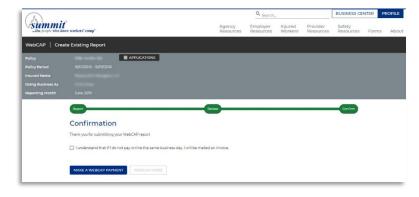


- 7. Review the Payroll and Calculations sections carefully for accuracy.
- 8. Click the checkbox to confirm that the information is correct. (*Please note the* **SUBMIT** *is disabled until this selection is made.*)



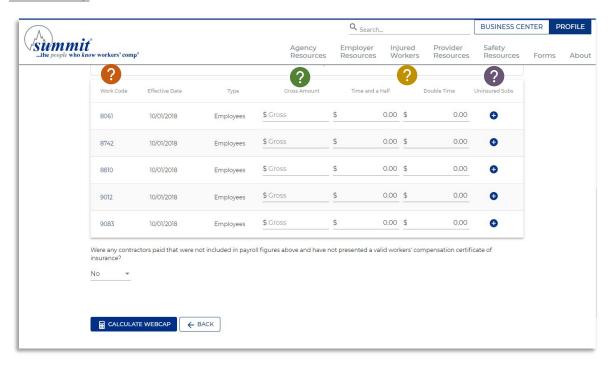
9. Click SUBMIT.

Once you click **SUBMIT**, you have successfully submitted your report and will be taken to the Confirmation page to <u>complete the payment process</u>.



### (Desktop) Payroll fields

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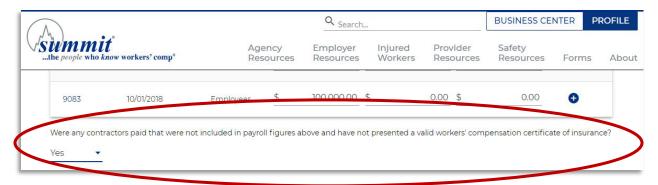


- Work Codes are listed based on your policy. Each code represents a classification of employees within your business.
- Gross Amount includes gross wages or salaries, overtime (time and a half or double time), commissions, bonuses, holiday, vacation or sick pay, piecework, profit sharing or incentive plans, allowances for tools and/or housing, value of substitute for pay, payments for employee-authorized salary reductions—such as employee savings plan or retirement and cafeteria plans (IRC 125), amount paid to uninsured subcontractor for labor and 1099 payments. (Note: Tips and gratuities should not be included.)
- Enter Time and a Half or Double Time separately, even though it was just included in the Gross Amount. Your premium will be adjusted based on any time and a half or double time (this is because you pay workers' compensation premium on the straight pay for all hours worked). The extra pay for overtime is excluded from payroll on which premium is calculated, provided payroll records are maintained to show overtime pay separately.
- ? Complete the Uninsured Subcontractors section, if applicable, by clicking on the plus sign icon. This will open additional payroll fields. (See screenshot below.)

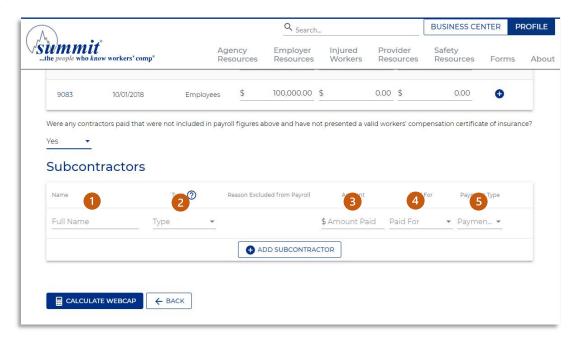
(Note: The labor totals for the Uninsured Subcontractors should also be included in the Gross Amount figures.)



Select Yes from the drop-down menu if a certificate of insurance was used.



If Yes, fill out details about the subcontractor.

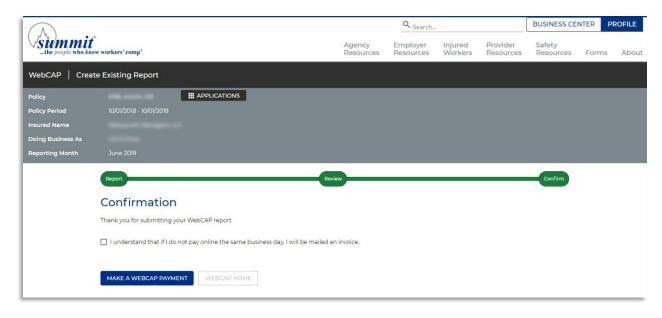


- 1 Full name of contractor
- Type of subcontractor
- 3 Amount paid to contractor for labor
- Type of services paid for
- 5 Payment type

### (Desktop) Make a payment

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Once you have <u>created your WebCAP report</u> and successfully submitted it, you will be directed to the Confirmation page. (See screenshot below.)



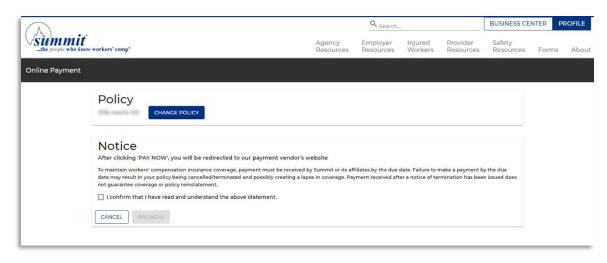
At this point you have a choice to:

- a.) Make an online payment OR
- b.) Receive an invoice and make a payment by mail

If you choose to make an online payment...

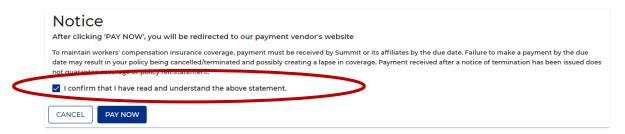
10a. Click MAKE A WEBCAP PAYMENT.

Once you click MAKE A WEBCAP PAYMENT, you will be taken to the Online Payment page.



11a. Confirm that the policy number is correct.

12a. Click the checkbox to confirm that you understand the statement.



#### 13a. Click PAY NOW.

Once you click **PAY NOW**, you will be redirected to our third-party payment vendor, Bank of America, to complete the payment process.



If you choose to make a payment by mail...

10b. Click the checkbox to confirm that you understand that you will receive an invoice in the mail.

Report	Review	Confirm
Confirmation		
Thank you for submitting your WebCAP report		
✓ I understand that if I do not pay or	lline the same business day, I will be mailed an invoice.	
MAKE A WEBCAP PAYMENT	WEBCAP HOME	

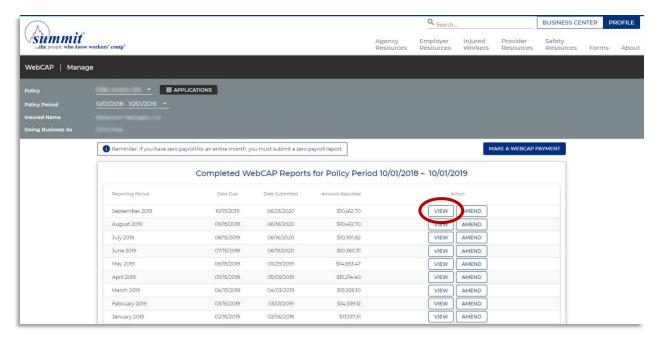
11b. Click **WEBCAP HOME** to complete the process.

### (Desktop) View a submitted report

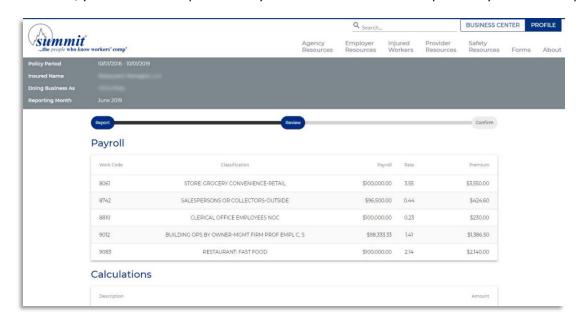
### Return to top

Once you have submitted your report, you can go back into the system and view it.

- 1. Log in to the Online Business Center.
- 2. Open WebCAP.
- 3. Click **VIEW** next to the submitted report you wish to review.



From here, you can view and print the Payroll and Calculations from a previously submitted report.



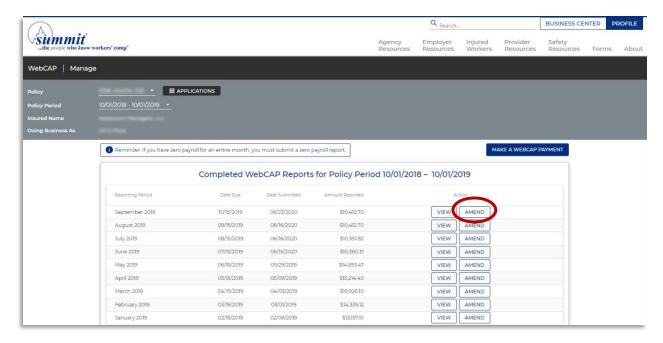
### (Desktop) Amend a submitted report

### Return to top

Once you have submitted your report, you can go back into WebCAP and amend it.

(Note: The amend feature is not available once a policy year has been audited. You will only be able to view a previously submitted report.)

- 1. Log in to the Online Business Center.
- 2. Open WebCAP.
- 3. Click **AMEND** next to the submitted report you wish to change.

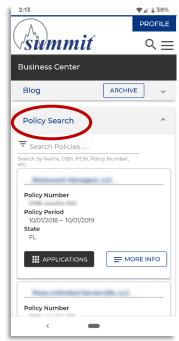


From here, you will be taken through the Amend Existing Report process. For instructions on how to complete a WebCAP report, <u>click here</u> and begin at step 2.

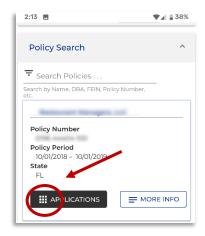
# (Mobile) Open WebCAP

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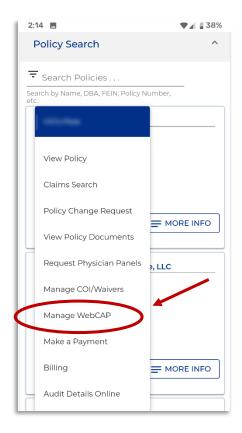
- 1. Log in to the Online Business Center.
- 2. Locate your policy in Policy Search.



3. Click the applications menu button beneath the policy you wish to submit a report on.



4. Select Manage WebCAP from the applications menu.

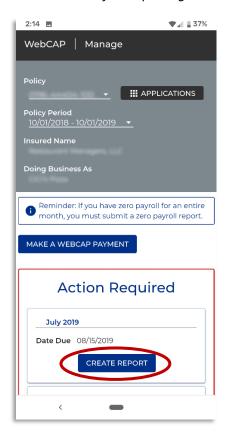


This will open the WebCAP application. From here, the user can <u>create a WebCAP report</u>.

# (Mobile) Creating a WebCAP Report

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1. Click **CREATE REPORT.** (Please note that the WebCAP application preselects the reporting period based on your policy information and the reporting month due. You will be unable to report future months without first reporting the most recent month due.)

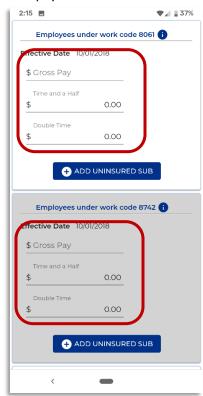


2. Scroll down the Create Existing Report page to the Payroll Entry Area section.



(Please note that you may have to submit two reports for one month when your policy renews, depending on your renewal date.)

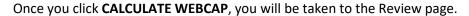
- 3. Confirm that you are reporting payroll for the desired pay period.
- 4. Enter payroll information into the appropriate fields.



(For a further breakdown on the payroll fields and how to complete them, click here.)

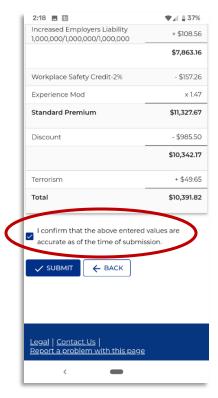
- 5. Review and confirm that the information you entered is complete and correct.
- 6. Click CALCULATE WEBCAP at the bottom left hand corner of page.





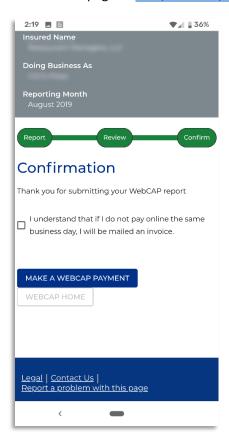


- 7. Review the Payroll and Calculations sections carefully for accuracy.
- 8. Click the checkbox to confirm that the information is correct. (*Please note that* **SUBMIT** *is disabled until this selection is made.*)



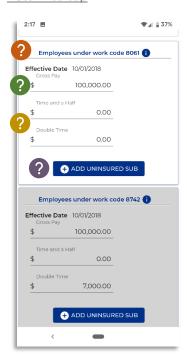
#### 9. Click **SUBMIT**.

Once you click **SUBMIT**, you have successfully submitted your report and will be taken to the Confirmation page to complete the payment process.

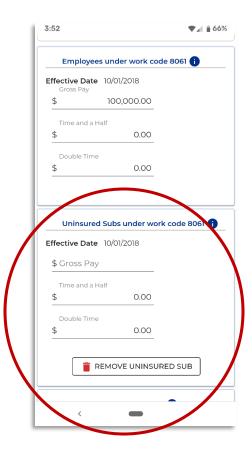


### (Mobile) Payroll fields

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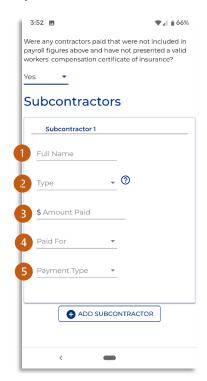
- Work Codes are listed based on your policy. Each code represents a classification of employees within your business.
- **?** Gross Amount includes gross wages or salaries, overtime (Time and a Half or Double Time), commissions, bonuses, holiday, vacation or sick pay, piecework, profit sharing or incentive plans, allowances for tools and/or housing, value of substitute for pay, payments for employee-authorized salary reductions—such as employee savings plan or retirement and cafeteria plans (IRC 125), amount paid to uninsured subcontractor for labor and 1099 payments. (Note: Tips and gratuities should not be included.)
- Enter Time and a Half or Double Time separately, even though it was just included in the Gross Amount. Your premium will be adjusted based on any Time and a Half or Double Time (this is because you pay workers' compensation premium on the straight pay for all hours worked). The extra pay for overtime is excluded from payroll on which premium is calculated, provided payroll records are maintained to show overtime pay separately.
- Complete the Uninsured Subcontractors section, if applicable, by clicking on the ADD UNINSURED SUB button. (Note: The labor totals for the Uninsured Subcontractors should also be included in the Gross Amount figures.)



Select Yes from the drop-down menu if a certificate of insurance was used.



### If yes, fill out details about the subcontractor.

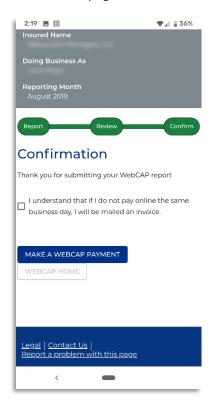


- 1 Full name of contractor
- 2 Type of subcontractor
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- Payment type

# (Mobile) Make a payment

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At this point you have a choice to:

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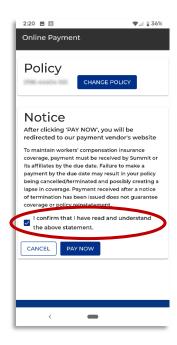
If you choose to make an online payment...

10a. Click MAKE A WEBCAP PAYMENT.

Once you click MAKE A WEBCAP PAYMENT, you will be taken to the Online Payment page

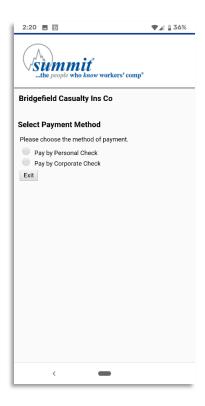


- 11a. Confirm that the policy number is correct.
- 12a. Click the checkbox to confirm that you understand the statement.



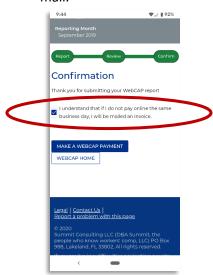
13a. Click PAY NOW.

Once you click **PAY NOW**, you will be redirected to our third-party payment vendor, Bank of America, to complete the payment process. (See screenshot below.)



# If you choose to make a payment by mail...

10b. Click the checkbox to confirm that you understand that you will receive an invoice in the mail.



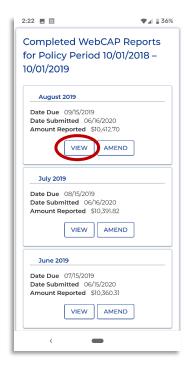
11b. Click **WEBCAP HOME** to complete the process.

# (Mobile) View a submitted report

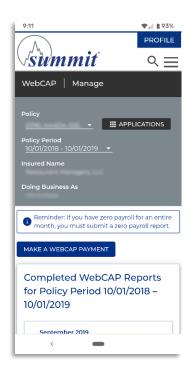
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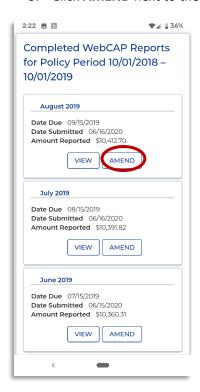


# (Mobile) Amend a submitted report

### Return to top

Once you have submitted your report, you have the option to go back into the system and amend it.

- 1. Log in to the Online Business Center.
- 2. Open WebCAP.
- 3. Click **AMEND** next to the submitted report you wish to change.



From here, you will be taken through the Amend Existing Report process. For instructions on how to complete a WebCAP report, <u>click here</u> and begin at step 2.

# Contact

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Please contact our Customer Care department at 1-800-282-7648 with any questions.